**F.A.Q.**

Q: Is this FDA approved?

A: Yes. Here is 510K number. K173046.

Q: What is the safety features?

A.

1. COCOON is protected with a lead inside to block the leakage radiation
2. Safe lock key prevents unintentional exposure
3. A neck strap is provided
4. COCOON speaks to give a verbal guide to the operator giving a caution for a safe operation
5. COCOON was tested by a certified lab or a professor for safety
6. Backscatter shield permanently fixed.

Q: Is this compatible with any sensors?

A: COCOON is same as a other regular X-ray. You can use with any sensors.

Q: What is the warranty policy? You have an extended warranty plan?

A: COCOON has One year manufacturing warranty but can be purchased for an extended warranty plan

Q: What are the better features compared with other a gun type product?

A : We have put all accumulated technology on COCOON for safety and usability for example, Large screen, Menu selection by touch key, It speaks, 5 times more shots capacity than competitor product, applied higher power(70kvp) to cover most of sensors, PSP or film etc.  Please see the specification and features on COCOON overview

Q: How long is the battery being charged?

A: We package a charger mount. It is being charged all the time and ready to use. Fully discharged unit will take one and half (1.5 Hr) hour for full charge.

Q: COCOON has just turned off itself in few minutes when I put it on the charging dock. Is this normal?

A: Yes . It is normal. COCOON has a feature turning off in 3 min. unless being used to  save battery power.

Q: What is the recommended distance to the skin COCOON needs to position?

A: We recommend you should position COCOON right angle to the skin or chick with 2 inchs or 5 centimeters space

Q: How should I clean it?

A: COCOON is UV coated. But it is 100% waterproof. So be cautioned not to put too much liquid type sanitizer or scrub the surface. It is okay softly rub with small amounts of sanitizer.